

## **RETURN FORM, WEB SHOP**

220805

Products ordered via the online store have a 14-day exchange and return right in accordance with the Finnish Consumer Protection Act. The right of return only applies to unused and saleable products in the original packaging. We do not accept returns more than 14 days after delivery. Once the return has been received and approved, the money will be refunded directly to your account.

## DO THIS

- 1. Fill in this form, and enclose it in the return packaging.
- 2. Also enclose the dispatch note or a copy of it.
- 3. Be in contact by mail to our customer service info@klippan.fi for more specific instructions.

## **Return address:**

Oy Klippan Ab (Verkkokauppapalautus) Santaradantie 8 FI-01370 Vantaa

## **REASON FOR THE RETURN**

| Wrong order | ] Wrong delivery 🗌 | The product is defea | t 🗌 The product | does not correspon | d to the |
|-------------|--------------------|----------------------|-----------------|--------------------|----------|
| description |                    |                      |                 |                    |          |

If the product is defective or if it did not fit for some other reason, we hope you will report the product defect as accurately as possible. We also receive information via e-mail at info@klippan.fi



**OY KLIPPAN AB** Santaradantie 8 FI-01370 VANTAA

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